



International Public Management Association for Human Resources, San Diego Chapter
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San Diego IPMA-HR is an affiliate of the International Public Management Association

THIS MONTH'S MEETING:

Thursday, October 19, 2017

Check-in 11:15 a.m.

Lunch 11:30 a.m.

Speaker 12:00 p.m. to 1:00 p.m.

The Butcher Shop
5255 Kearny Villa Rd.
San Diego, CA 92123

just a friendly reminder...

PLEASE RSVP

by Monday, October 16, 2017 by 12:00 p.m.

<https://www.surveymonkey.com/r/2017October19>

To change or cancel your RSVP,
please send an e-mail to:

sdipmarsvp@gmail.com by the RSVP deadline

** Buffet-Style Lunch Served **

Cost with RSVP: \$25.00 (Members)
\$40.00 (Non-Members)

Cost for walk-ins: \$30.00 (Members)
\$45.00 (Non-Members)

****Please have payment ready at check-in
(if check, make out to SDIPMA)**

**No-show reservations and cancellations
after RSVP deadline will be billed**

This meeting qualifies for one point
towards recertification in the
IPMA-CP credential

ACCOUNTABILITY: What is it and How Can I Create It?

How many of you must achieve results through other people? If you are like most managers, your performance depends on the performance of others. When others fail to meet their expectations, you fail to meet yours. The consequences can leave you in a tight spot on several fronts.

For many, accountability is an elusive concept. It is one of the most desired yet least understood characteristics of successful businesses. Think of what could happen if you and your team spent more time getting things done instead of evading blame.

You are accountable for what you do, as well as for what you *don't* do. Holding yourself and others accountable is the cornerstone of creating a culture of accountability within your organization and team. Today's presentation will offer practical tips and tools to: Use coaching and feedback for continuous performance improvement, Create a culture of accountability, Hold yourself and others accountable, and Respond effectively to responses of blame, protection, or defense. Lois Hall—Access to Leadership

Take responsibility for results! Be biased toward taking action!



FOOD DRIVE

To Benefit the San Diego Food Bank

Date: October 19, 2017

For every 3 non-perishable food items you bring to the IPMA meeting, you will receive an entry for a gift card.

You may also donate \$5 to the San Diego Food Bank and receive 1 raffle ticket.

For a list of the most needed food items, please visit our website: sdipma.org/meetings